**A customer**

Can make multiple bookings

Can make bookings for multiple days

Can book a carpark

Can Pay by cash, eftpos, voucher or credit card

Must use a Credit card/ debit card to make a booking

Can charge back from restaurants

Store customer details and notes/preferences

Can attach a company to the customer

Print or email invoices

Show if payment/deposit was made and how it was paid (online, cash etc)

Who they booked with (online)

How they booked

Where they are from

**Rooms**

Three room types single (max two occupants), two bedroom (max four occupants) and superior (max two occupants)

Has four statuses vacant clean, vacant dirty, occupied clean, occupied service

A car park in assigned to a customer

Can organise alarm calls

Message alerts for customers

**Users**

Three levels Manager, reception, housekeeper

**Reports**

Housekeeping report (rooms to clean/service and check incoming guest rooms)

Invoices for companies such as wotif that have sold rooms

Gst receipt for customers

Arrivals/ departues

Inhouse guests